Accessing your Account

ACCOUNT INFORMATION HISTORY	e-Caisse	Caisse Mobile App	Télé-Caisse
Balance enquiry	✓	✓	✓
Account transactions and Review Transactions by Account	✓	✓	✓
Search by Cheque Number or Amount	✓	✓	✓
Search by Transaction description	✓	✓	✗
Current interest rate on accounts	✓	✓	✗
Online Statements	✓	✗	✗
PAYMENTS			
Pay a bill	✓	✓	✓
Set up, View and/or Delete Recurring and/or Scheduled bill payments	✓	✓	✗
Manage Payees (Add/Delete)	✓	✓	✓
Make CRA Payments	✓	✓	✓
Pay a Customer Specific bill payment	✓	✗	✗
PERSONAL FUNDS TRANSFERS (SAME MEMBERSHIP)			
Immediate transfer	✓	✓	✓
Set up, View and/or Delete Recurring and/or Scheduled transfers	✓	✓	✗
Transfer from CDN account to USD account	✓	✓	✗
Transfer from USD account to CDN account	✓	✓	✗
Transfer from account to registered account (RRSP and TFSA)	✓	✓	✗
MEMBER TO MEMBER TRANSFERS (DIFFERENT MEMBERSHIP)			
Immediate transfer	✓	✓	✗
Set up, View and/or Delete Recurring and/or Scheduled transfers	✓	✓	✗
INTERAC E-TRANSFER			
Set up/manage Sender Profile	✓	✓	✗
Manage Recipients (Add/Edit/Delete)	✓	✓	✗
Send e-Transfer	✓	✓	✗
Receive e-Transfer	✓	✓	✗
Resend e-Transfer notice	✓	✓	✗
View pending e-Transfers	✓	✓	✗
View e-Transfer history	✓	✗	✗
SETTINGS/ALERTS			
Change your PAC (Personal Access Code)	✓	✓	✓
Store Login IDs to be automatically entered at login (memorized accounts)	✗	✓	✗
Manage Alerts (Add/Edit/Delete)	✗	✓	✗
View Alerts History	✗	✓	✗
Select Nicknames for Alerts	✗	✓	✗
DEPOSIT ANYWHERE			
Deposit Cheque	✗	✓	✗
STOP PAYMENTS			
Create a Stop Payment	✓	✗	✓
Delete a Stop Payment (created through channel)	✓	✗	✗

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