

ACCESSING YOUR ACCOUNT



ACCOUNT INFORMATION HISTORY	e-Caisse	Caisse Mobile App	Télé-Caisse
Balance enquiry	•	•	•
Account transactions and Review Transactions by Account	•	•	•
Search by Cheque Number or Amount	•	•	•
Search by Transaction description	•	•	
Current interest rate on accounts	•	•	
Online Statements	•		
PAYMENTS			
Pay a bill	•	•	•
Set up, View and/or Delete Recurring and/or Scheduled bill payments	•	•	
Manage Payees (Add/Delete)	•	•	•
Make CRA Payments	•	•	•
Pay a Customer Specific bill payment	•		
PERSONAL FUNDS TRANSFERS (SAME MEMBERSHIP)			
Immediate transfer	•	•	•
Set up, View and/or Delete Recurring and/or Scheduled transfers	•	•	
Transfer from CDN account to USD account	•	•	
Transfer from USD account to CDN account	•	•	
Transfer from account to registered account (RRSP and TFSA)	•	•	
MEMBER TO MEMBER TRANSFERS (DIFFERENT MEMBERSHIP)			
Immediate transfer	•	•	
Set up, View and/or Delete Recurring and/or Scheduled transfers	•	•	
INTERAC E-TRANSFER®			
Set up/manage Sender Profile	•	•	
Manage Recipients (Add/Edit/Delete)	•	•	
Send e-Transfer	•	•	
Receive e-Transfer	•	•	
Resend e-Transfer notice	•	•	
View pending e-Transfers	•	•	
View e-Transfer history	•		
NEW Autodeposit	•	•	
NEW Request Money	•	•	
SETTINGS/ALERTS			
Change your PAC (Personal Access Code)	•	•	•
Store Login IDs to be automatically entered at login (memorized accounts)		•	
Manage Alerts (Add/Edit/Delete)		•	
View Alerts History		•	
Select Nicknames for Alerts		•	
DEPOSIT ANYWHERE			
Deposit Cheque		•	
STOP PAYMENTS			
Create a Stop Payment	•		•
Delete a Stop Payment (created through channel)	•		